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February 13, 2009.

Deanna L. Hasler
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Our Case No. PATENT
10022/325

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)
Eric A. Portman et al.) Group Art Unit 2617
Serial No.: 10/751,022) Examiner: Aung T. Win
Filed: January 2, 2004) Conf. No. 3692
For: DIRECTORY ASSISTANCE)
WITH MULTI-MODAL MESSAGING)

AMENDMENT AND RESPONSE TO NON-FINAL OFFICE ACTION
MAILED NOVEMBER 14, 2008

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Non-Final Office Action mailed November 14, 2008, please
enter the following amendments and consider the following remarks.

Amendments to the specification begin on page 2 of this paper.

Claim amendments begin on page 3 of this paper.

Remarks begin on page 22 of this paper.